

MEDIATION NORTH INC.

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MIP Technology Information

1. Your Mandatory Information Program (MIP) will be conducted over a secure online platform provided by **Zoom.us**.
2. In advance of your MIP, you will need to download the Free software. If you go to the link <https://zoom.us/pricing> you can select the Sign up under the free option. You can download Zoom onto your computer (ensure it has a camera, speakers and microphone), laptop, tablet or cell phone.
3. You will need a secure WiFi or Ethernet (hard-wired) connection for your computer. IF you do not have access to the internet or you do not have access to reliable internet, please call the number on your Mip notice and arrangements will be made to do your Mip by telephone.
4. You will receive a log in Identification Number and a Password, along with a date and time for your MIP. You will also receive a registration number. The Mip takes approximately 2 hours.
5. Prior to your MIP you will receive some information via email (or regular mail on request) which includes the powerpoint slides and information with respect to resources in your region.
6. Please arrange to have childcare and be free from other responsibilities during your MIP. It is a mandatory step in the court process and the information you receive is important and will be helpful to you.
7. When you sign in please sign in using audio and video. The MIP is interactive and live and you will be able to ask questions and get answers in real time.
8. We ask that you sign into the MIP 15 minutes prior to your appointed time. Please sign in using your first name only followed by the registration number

Technology Consent Continued:

you were given. (eg. John A145, Anne R27). You will be placed in a waiting room. Only people who registered for the meeting will be admitted into the meeting. Please note that this process may take a few minutes.

9. In the Mip you will be able to see other participants and they will be able to see you. They will also see your name which will be limited to your first name and your registration number.
10. You will be able to ask questions during the MIP either by raising your hand in a way that is seen on the screen or by using the electronic hand raise option. We will not be using the chat option.
11. If you are not comfortable asking questions during the session, you can contact the number or email on your MIP notice to ask questions or get additional information.
12. Some people who do not have children related issues before the court such as custody, access, parenting plans or child support, will be excused from the meeting early. Those people will be advised of this when they register.
13. Attendance will be taken and MIP Certificates will be prepared, signed and filed with the court unless you are advised differently when you register. We will maintain requests of registration and attendance so please contact us if for whatever reason at a later date there is any question raised about whether you attended your MIP.
14. MIPS are offered in English and in French. If you are reading this information in English you are registered for an English MIP. If you would prefer to attend a French MIP please call the number on your MIP certificate and request to be changed to a French MIP. If you require your MIP in ASL please advise and appropriate arrangements will be made.